



Republic of the Philippines  
**ANTI-MONEY LAUNDERING COUNCIL**

**BIDS AND AWARDS COMMITTEE**

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**BID BULLETIN No. 1**

**Project Title** : PR No. 22-011: Subscription, Support and Maintenance of Privileged Access Management (CyberArk)  
**Date** : 2 December 2021

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In its meeting on 2 December 2021, the Bids and Awards Committee resolved to issue this Bid Bulletin to clarify the Technical Specifications in the Bid Documents regarding the purchase of Subscription, Support and Maintenance of Privileged Access Management (CyberArk) posted in PhilGEPS website, AMLC website and conspicuous places on 24 November 2021.

The following are the amendments, to wit:

<b>Technical Specification</b>	<b>Revised Technical Specification</b>
<ol style="list-style-type: none"><li>1. Maintenance &amp; Software Subscription for Cyber-Ark PAM Server Infrastructure (Software) with One Year Annual Maintenance - Version Releases, Patches, and Unlimited Phone and Email Support to Cyber-Ark (Coverage: 1 Year Subscription)</li><li>2. Local Standard Technical Support, which shall include unlimited phone and e-mail support during normal business hours within 4-hour response time, Monday to Friday, 8:00am to 5:00pm, excluding holidays</li><li>3. One (1) year coverage for Software Maintenance and Support for version releases and patches</li><li>4. Quarterly security evaluation on the policies and configuration of the systems deployed</li><li>5. <b>The supplier must provide a grace period (free of charge) of thirty</b></li></ol>	<ol style="list-style-type: none"><li>1. Maintenance &amp; Software Subscription for Cyber-Ark PAM Server Infrastructure (Software) with One Year Annual Maintenance - Version Releases, Patches, and Unlimited Phone and Email Support to Cyber-Ark (Coverage: 1 Year Subscription)</li><li>2. Local Standard Technical Support, which shall include unlimited phone and e-mail support during normal business hours within 4-hour response time, Monday to Friday, 8:00am to 5:00pm, excluding holidays</li><li>3. One (1) year coverage for Software Maintenance and Support for version releases and patches</li><li>4. Quarterly security evaluation on the policies and configuration of the systems deployed</li></ol>

<p><b>(30) calendar days from the date of expiration of subscription and software maintenance and support.</b></p> <p>6. The supplier must provide a price quotation for 1 month subscription and software maintenance and support to determine how much will be deducted if the award will be delayed due to effectivity of General Appropriations Act.</p>	<p>5. The supplier must provide a price quotation for 1 month subscription and software maintenance and support to determine how much will be deducted if the award will be delayed due to effectivity of General Appropriations Act.</p>
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This Bid Bulletin shall form an integral part of the Bid Documents.

  
MA. RHEA M. SANTOS-MENDOZA  
Chairperson